

# Payment Assistance Application form



## Customer Information

Full Name	
Account Number	
Address	
Phone Number	
Email Address	
Preferred Contact Method	<input type="checkbox"/> Phone <input type="checkbox"/> Email <input type="checkbox"/> Mail

## Service Information

SPN Co Account Number	
Type of Service(s) Affected	
Service Number(s)	
Account Balance	

## Reason for Financial Hardship

Please describe the circumstances that have led to your financial hardship. Include details such as loss of employment, medical issues, family crisis, etc.

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## Income and Expenses

Please provide a summary of your current income and expenses.

### Income

Income	Amount (per month)
Salary/Wages	
Government Assistance	
Other Income	
Total Income	

### Expenses

Expenses	Amount (per month)
Rent/Mortgage	
Utilities	
Food/Groceries	
Transport	
Medical/Healthcare	
Other Expenses	
Total Expenses	

### Proposed Payment Plan

Please propose a payment plan that you believe you can afford.

Payment Frequency	<input type="checkbox"/> Weekly <input type="checkbox"/> Fortnightly <input type="checkbox"/> Monthly
Proposed Amount	

### Supporting Documentation

Please attach any supporting documentation that may assist in the assessment of your application (e.g., medical certificates, termination letters, bank statements, etc.).

### Declaration

I declare that the information provided in this application is true and correct to the best of my knowledge. I agree to notify [Telco Company] immediately if my financial circumstances change.

Customer Signature	
Date	

### Office Use Only

Date Received	
Reviewed By	
Decision	<input type="checkbox"/> Approved <input type="checkbox"/> Declined
Comments	

For assistance with this form or to discuss your application, please contact our customer service team at 1300 677 626 or email [support@spnco.com.au](mailto:support@spnco.com.au)

Return this form to:

[support@spnco.com.au](mailto:support@spnco.com.au)

or via post to:-

SPN Co

9/16 Elite Way, Carrum Downs Victoria 3201

### Privacy Statement

Your personal information is collected, used, and disclosed in accordance with our Privacy Policy, which is available on our website or upon request.